AHM | OSHC GUIDELINE





OSHC GUIDELINE

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HOW TO CLAIM

If you don't visit a doctor within **ahm's** direct billing network, you will need to pay the bill first and then make a claim to ahm for reimbursement. There are 4 ways to submit your claim. For more details, please call 134 148 or email to oshc@ahm.com.au

1. DIRECT BILLING

Finding a doctor GP online at https://www.ahmoshc.com.au/find-provider/#/ To select a doctor or medical provider that specifies they can direct bill

2. CLAIMING VIA AHM OSHC ONLINE MEMBER SERVICES

You can make claims for most medical services through Online Member Services. What do you need to do?

- Log in to Online Member Services
- Provide details about the claim
- Scan and upload your receipts
- Make sure we have your correct Australian bank account.



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3. CLAIMING VIA ONLINE CLAIMS FORM

You can now make claims for most medical services you have already paid for via our Online Claims Form.

What do you need to do?

- Open the <u>Online Claims Form</u>
- Enter your membership number, date of birth, first name, surname, and email address
- Upload a copy of your claim document
- Select whether or not the services you're claiming for have been paid in full
- Read and agree to the Terms and Conditions
- Click the Submit your Claim button

If you have any questions or require help completing this form, call us on 134 148.

4. CLAIMING BY MAIL

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Complete the ahm OSHC <u>claim form</u> and send it with your receipts to: ahm OSHC - Reply Paid 88995 - Wetherill Park Bc NSW 2164





CONTACT INFORMATION

For services and more information, please visit:

- Website: https://oshcstudents.com.au
- Hotline: +61 430 330 198
- Email: info@oshcstudents.com

One of our Member Service Specialists will be happy to help you choose the right cover to suit your needs and budget.