ALLIANZ | OSHC GUIDELINE



Allianz (II) Care

OSHC GUIDELINE







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HOW TO CLAIM

If you don't visit a doctor within **Allianz's** direct billing network, you will need to pay the bill first and then make a claim to **Allianz** for reimbursement. There are **4 ways** to submit your claim. For more details, please call **1800 651 349** or email oshcclaims@allianzcare.com.au.

1. DIRECT BILLING

Finding a doctor GP online at https://ihfinddoctor.agaassistance.com.au/
To select a doctor or medical provider that specifies they can direct bill

2. CLAIM VIA ALLIANZ MYHEALTH APP

Download the app or login to the portal (If you have not done so already).

Register for an account. Be sure to have your policy number ready. Select **Submit claim**.

Upload photos of your invoices and receipts.





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3. CLAIMING ONLINE

To submit your claim, please choose one of the following methods:

- Online: Log in to my.allianzcare.com/myhealth/2 and fill out the claim form.
- Email: Scan your receipts and send them to oshcclaims@allianzcare.com.au.

Please include your claim reference and policy number in the email subject line.

4. CLAIMING BY POST

- Download the Claim form In here
- Complete the form + a copy of your visa or any relevant invoices or receipts
- Post your receipts and any required attachments to us:

Allianz Global Assistance OSHC Locked Bag 3001, Toowong QLD 4066



+61 430330198



CONTACT INFORMATION

For services and more information, please visit:

- Website: https://oshcstudents.com.au
- Hotline: +61 430 330 198
- Email: info@oshcstudents.com

One of our Member Service Specialists will be happy to help you choose the right cover to suit your needs and budget.