

MEDIBANK | OSHC GUIDELINE

# MEDIBANK

ANNALINK\*  
OSHC-STUDENTS

medibank  
*Live Better*

# OSHC GUIDELINE

☎ +61 430330198

✉ [info@oshcstudents.com](mailto:info@oshcstudents.com)/[info@annalink.com](mailto:info@annalink.com)

🏠 19/20-22 Anglo Rd, Campsie, NSW2194

# HOW TO CLAIM

If you don't visit a doctor within Medibank's direct billing network, you will need to pay the bill first and then make a claim to Medibank for reimbursement. There are 5 ways to submit your claim. For more details, please call **134 148** or email to [oshc@medibank.com.au](mailto:oshc@medibank.com.au)

## 1. DIRECT BILLING

Finding a doctor GP online at <https://www.medibankoshc.com.au/find-provider/#/>

To select a doctor or medical provider that specifies they can direct bill

## 2. CLAIMING VIA OSHC ONLINE MEMBER SERVICES

You can make claims for most medical services through [Online Member Services](#).

What do you need to do?

- [Log in](#) to Online Member Services
- Provide details about the claim
- Scan and upload your receipts
- Make sure we have your correct Australian bank account.



### 3. CLAIMING VIA ONLINE CLAIMS FORM

You can now make claims for most medical services you have already paid for via our [Online Claims Form](#).

What do you need to do?

- Open the [Online Claims Form](#)
- Enter your membership number, date of birth, first name, surname, and email address
- Upload a copy of your claim document
- Select whether or not the services you're claiming for have been paid in full
- Read and agree to the Terms and Conditions
- Click the [Submit your Claim button](#)

If you have any questions or require help completing this form, call us on **134 148**.

## 4. CLAIMING BY MAIL

- Complete the [Medibank OSHC claim form](#) and send it with your receipts to:  
Medibank OSHC - GPO 2984 Melbourne Vic 3001
- [Click here](#) to get a copy of the claim form.

## 5. CLAIMING IN STORE

You can drop off your claim at any Medibank store. You'll need to bring along your receipts and details about your claim. Please note benefits will take longer to process when you claim in-store.

# THANK YOU

## CONTACT INFORMATION

For services and more information, please visit:

- **Website:** <https://oshcstudents.com.au>
- **Hotline :** +61 430 330 198
- **Email:** [info@oshcstudents.com](mailto:info@oshcstudents.com)

*One of our Member Service Specialists will be happy to help you choose the right cover to suit your needs and budget.*