

NIB | OSHC GUIDELINE

NIB

ANNALINK*
OSHCH-STUDENTS



OSHCH GUIDELINE

+61 430330198

info@oshcstudents.com/info@annalink.com

19/20-22 Anglo Rd, Campsie, NSW2194

HOW TO CLAIM

If you don't visit a doctor within Nib's direct billing network, you will need to pay the bill first and then make a claim to Nib for reimbursement. There are 4 ways to submit your claim. For more details, please call 13 16 42 or email to oshcteam@nib.com.au

1. DIRECT BILLING

Finding a doctor GP online at <https://www.nib.com.au/find-a-provider?international-visitor=true>
To select a doctor or medical provider that specifies they can direct bill

2. NIB APP

- Go to **Claims** → select **Make a claim**
- Choose the service category (e.g., Optical). Extra documents may be required.
- Upload a clear receipt (scan or photo).
- Review and click **Submit claim**.

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3. ONLINE MEMBER ACCOUNT

- Log in to your member account. [Click here](#).
- In the main navigation menu, select **Claim now**.
- Pick the category for the service you're claiming. For example, if you are claiming glasses, select **Optical**. For some categories, you might need to provide extra documentation. Once you select your category, we'll tell you exactly what's needed.
- Upload a photo or document of your receipt. Make sure your documents are clear and readable. Blurry images might lead to your claim being rejected.
- If you are happy with your claim, select **Submit claim**.

4. CLAIMING BY MAIL

- Download the **claim form**: [NIB OSHC Claim Form](#)
- Complete the form and attach a copy of your visa plus any relevant invoices/receipts.
- Post the form, receipts, and attachments to: nib health funds – *Locked Bag 2010-Newcastle NSW 2300*

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THANK YOU

CONTACT INFORMATION

For services and more information, please visit:

- **Website:** <https://oshcstudents.com.au>
- **Hotline :** +61 430 330 198
- **Email:** info@oshcstudents.com

One of our Member Service Specialists will be happy to help you choose the right cover to suit your needs and budget.