

## STEP 1

Go to MEDIBANK OSHC website: <https://www.medibankoshc.com.au/homepage/>

Choose: **Just arrived in Australia? Activate**

The screenshot shows the Medibank OSHC website homepage. At the top, there is a navigation bar with the Medibank logo and links for 'Get a Quote', 'Apply for Cover', 'Activate Your Membership', 'How to Claim', 'OSHC Support', and a phone number '134 148 [+61 3 9862 1095]'. The main heading reads 'WELCOME TO MEDIBANK OVERSEAS STUDENT HEALTH COVER' with a sub-heading 'Online access to your cover that gives you peace of mind while you're studying in Australia'. A red button says 'Don't have cover? Apply now'. On the right, a login form is visible with fields for 'Already a member?', 'Membership number', 'Email address', and 'Password', and a red 'Login' button. Below the login form, there is a link 'Just arrived in Australia? Activate'. At the bottom, a flowchart titled 'Applying for Overseas Student Health Cover with...' shows three steps: 1. 'Apply for cover' (with a pencil icon) with the text 'If you don't have cover, [apply for cover here.](#)'; 2. 'In Australia?' (with a location pin icon) with the text 'If you have arrived in Australia and bought cover previously from overseas, [activate your membership here.](#)'; 3. 'Start using your cover' with the text 'If you purchased your cover in Australia or activated your account, you can [log in now.](#)'.

## STEP 2

Complete some details as: Membership number, First name, Last name, Date of Birth and Gender.  
Agree with MEDIBANK Privacy Policy then click **Search**.

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## Activate Online Member Services

Please complete the details below to activate your membership or register for Online Member Services.  
Have your Passport, Certificate of Enrolment and Policy Certificate handy.

**Please enter your Membership Number or Student ID:**

**Membership Number:** \* Enter your Membership Number or Student ID  **Student ID:** \* Enter your Membership Number or Student ID

Membership Number Student ID

**First Name:** \* As shown on your policy certificate **Last Name:** \* As shown on your policy certificate

First Name Last Name

**Your Date of Birth:** \* DD-MMM-YYYY e.g. 30-Jun-2018 **Gender:**

Male Female

**\*Required information. Please refer to details on your Passport, Certificate of Enrolment and Policy Certificate.**

I confirm that I have the consent of other members who are covered under my Medibank OSHC membership (where applicable) to view and manage their personal details and claims under this policy. I understand that personal information of Medibank OSHC members is managed in line with Medibank OSHC's [Privacy Policy](#) and that I have understood and agree to the [Terms and Conditions](#) of the Site.

Search

## STEP 3

Update your latest details of Passport ID, Email, Mobile Phone, Home Phone, Education Institution, Date of Arrival & Home Address.  
Choose your Account Password then **Submit**.

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Home My Account Extend Cover Health Support OSHC Information Logout 134 148 (+61 3 9862 1095)

### Activate Online Member Services

To complete the process we need you to update the details we have about you. This means we can contact you with important updates about your Medibank OSHC, as well as special offers and promotions.

#### Personal Details

Title:  
First Name:  
Last Name:

Passport ID:\*  
Passport country of issue:\*  
Vietnam

#### Contact Details

Email\*  
Email address

Please note: Either mobile or the home phone field must be filled in.

## STEP 4

Now your Membership is successfully activated.  
**Login** to check your personal information.

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[-61 3 9862 1095]

## Activate Online Member Services

Your membership was successfully Activated - click [here](#) to log in.

### Personal Details

Title:  
First Name:  
Last Name:

### Contact Details

Email:  
Mobile Phone:  
Home Phone:

### Your Australian Address

Street address:  
Street Address:  
Suburb:  
State:  
Postcode:  
Is your postal address different to your home address?:

After Logging in, you can find your Certificate of Insurance, Membership Digital card, How to make a claim and Update your personal information.


The screenshot shows the Medibank OSHC Online Member Services page. At the top, there is a navigation bar with the Medibank logo and links for Home, My Account, Renew Membership, Make a Claim, OSHC Information, Health Support, and Log out. Below the navigation bar is a blue banner with the text "Welcome To OSHC Online Member Services". Underneath the banner is a section titled "How can we help you today?" with three main service cards: "Explore My Cover" (with a magnifying glass icon), "View My Account" (with a person icon), and "Make a Claim" (with a ambulance icon). Each card has a brief description and a "View Cover", "View My Account", or "Make a Claim" button.


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medibank For Better Health Home My Account Renew Membership Make a Claim OSHC Information Health Support Log out

## Welcome To OSHC Online Member Services

### How can we help you today?

  
**Explore My Cover**  
[View transactions and renew your cover here](#)  
[View Cover](#)

  
**View My Account**  
[View or update your details or update your password here](#)  
[View My Account](#)

  
**Make a Claim**  
Have you used health services recently and want to use your cover to pay for expenses?  
[Make a Claim](#)

This is how your Digital card looks like.  
You can save it on your mobile phone so it's easy to find should you ever need to make a claim on the go.  
For security reasons, a photo ID will be required when using the digital membership card at medical clinics or hospitals.

